Developing a Culture of Evaluation

Lynn Hoffman Embedding Evaluation



Shared set of basic assumptions learned by a group in the process of solving problems which, having been successful, are taught to other members.

Chat Discussion:

What does a culture of evaluation look like?

Under the best possible circumstances, what does it look like, feel like, sound like at your organization if everybody gets it about measurement, evaluation, and assessment?

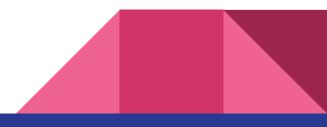


Poll:

Where are the gaps?

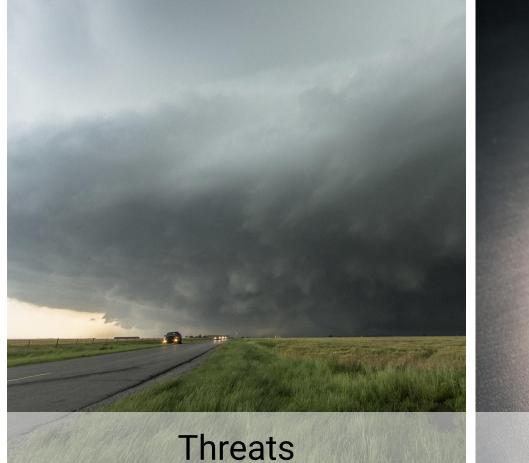
What are the biggest gaps in your organization between the ideal and where you are now?

Choose as many as you like. If you think of others, put them in the chat.



Daniel Rodriguez - https://www.flickr.com/photos/drodphoto/8920528844/

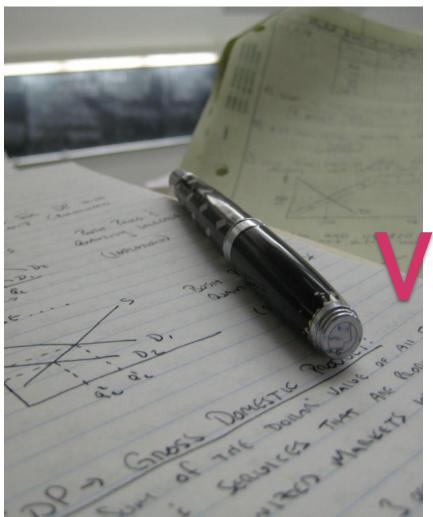
Nick Olejniczak - https://www.flickr.com/photos/nicholasjon/4498088305/

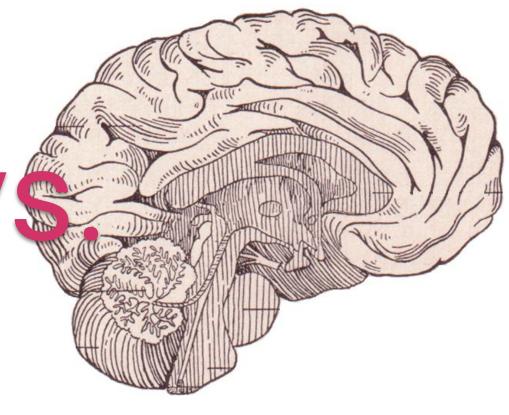




Time

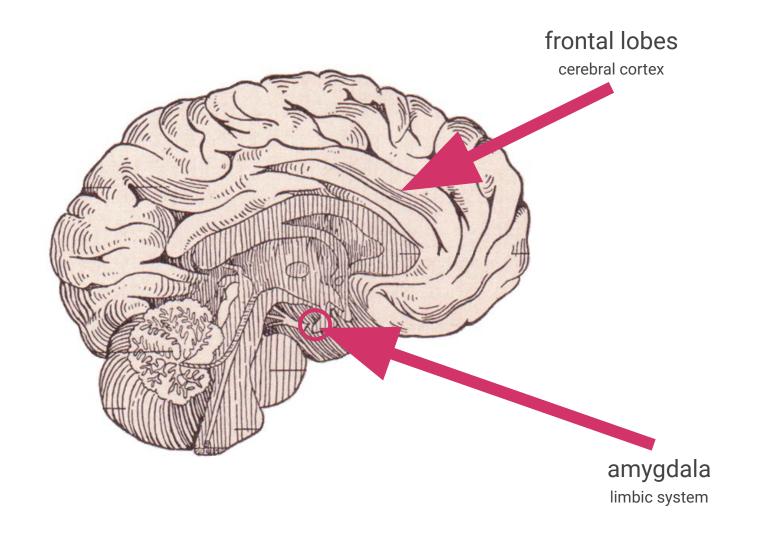
→ Selling the problem
→ Change starts with endings
→ Dealing with ambiguity
→ Following through





Change is fundamentally emotional.

Wagner T. Cassimiro - https://www.flickr.com/photos/wagnertc/3218897788/



AVOID threats to:

Status Certainty Autonomy Relatedness Fairness



SEEK rewards of:

Status Certainty Autonomy Relatedness Fairness

SCARF: a brain-based model for collaborating with and influencing others

Status - rank, expertise, experience

Certainty - predictability

Autonomy - agency, control

Relatedness - belonging, acceptance

Fairness - justice, transparency

David Rock (2008). NeuroLeadership Journal (1). http://www.your-brain-at-work.com/files/NLJ_SCARFUS.pdf

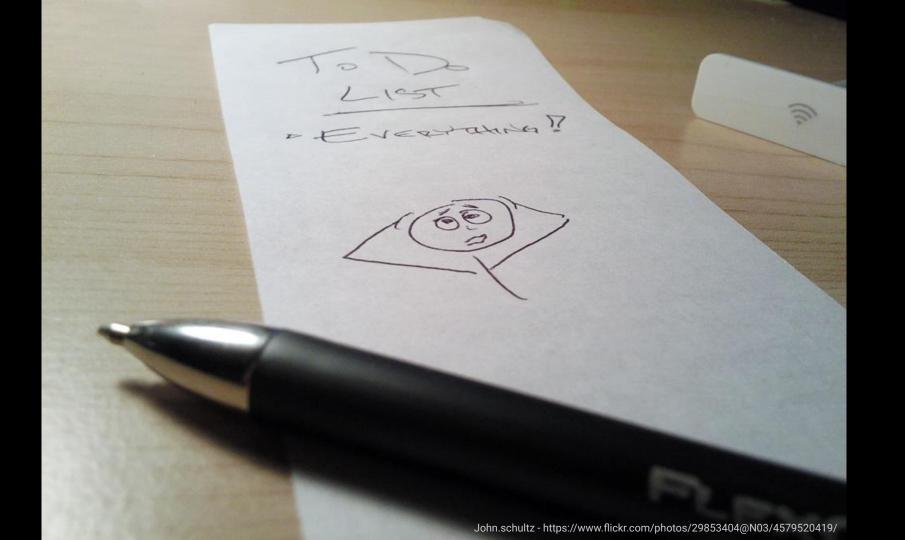


Why is evaluation threatening?

https://padlet.com/lynnhoffman/WhyIsEvaluationThreatening



How can you make evaluation less threatening?



How can you remove obstacles to evaluation?



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